

Parent Feedback Questionnaire 2026

Question responses were on a scale of 1 – 5 with 1 being most negative and 5 being most positive.

1. Has your child enjoyed attending Sunflower Club **79/80**
2. Do you feel Sunflower Club communicates information well - Online and at the setting? **79/80**
3. Do you feel that Sunflower Club offers a good range of play opportunities and activities? **78/80**
4. Has your child enjoyed and have you been happy with the food offered at Sunflower Club? **78/80**
5. Do you feel your child is safe and well looked after at Sunflower Club **80/80**
6. Would you like to expand on any of your answers from the above questions?
 - Kind, welcoming staff, always welcomed with a smile. I'm always impressed by the detailed structured activities during holiday club. Not all childcare options do this. I've been asked more than once by my boys if they can go 'to club' more often
 - My child has had a wonderful time at sunflower club. Communication is great and they are constantly reviewing and improving.
 - My son always has a great time and does not want to leave. Staff are all wonderful, friendly and approachable. Always helpful and supportive on the way into school and passing on information to teachers.
7. What do you most like about Sunflower Club?
 - there is active thought about activities and learning opportunities rather than just a room with toys
 - the staff they care so much, know each child and I feel so safe knowing how much they play and look after my children after they have had a long day at school
 - I like that the children are able to explore and have fun through play and creativity, and that staff know the name of each child.
8. Please add any comments from your child.
 - I really like it when the grown-ups draw with me. Abi draws amazing hello kitty's for me to colour in! I like the food, I like the toys and all the grown-ups are really nice.
 - All the people are really kind and I really liked the food and I liked it when the grown-ups read us stories
 - I love play outside but also love being inside. Especially like the beans and toast.

Suggestions for improvement:

An 8am earlier start for holiday club. *We are happy to take this forward to the committee. The start was changed to later for the following reasons, we have to consider rental charges for opening times, time for staff to set up and organise the day and cleaning duties at the end of the day whilst not working over 10 hours.*

My child was more into sports so sometimes he was a bit bored. *We offer outdoor play as much as we can based on the weather and use of the different areas available. The new video intercom has now helped us to be more secure to also offer outdoor play when possible at breakfast club too.*

Pasta as a food option. *Pasta is offered usually once or twice a week on alternating afternoons, dependent on what is on the school lunch menu too. We don't have access to a fully functioning kitchen so are limited with what we can serve for a large group of children within the time frame we have after school.*